

Dear Ms. Oi,

My name is Ivonne Larose, and I am the Vice President of Sales for DENNIS Uniform. I wanted to personally reach out and express my gratitude to you for supporting DENNIS, and for your continued patience as we work through these extraordinary times.

So many manufacturers have been impacted around the world, and those of us in the school uniform industry with the critical deadline of back-to-school, are still experiencing the pain. I know it's not enough to say, that we stay awake at night knowing we are not satisfying, you, and some of your families. I wish we could do better.

We understand whole-heartedly that the last percentage of items not yet received are very frustrating to families. Please know that Mary Beth and her team are working as fast as humanly possible. Our entire company is working around the clock, and I would be remiss to not say that I could not be prouder of their dedication. We are producing, receiving, and shipping products at rates of speed never experienced in our 102 years of business. We will not slow down until all our customers are satisfied.

In closing, please know that we never take for granted your loyalty and trust in us. We are doing everything in our power to serve your families, *truly* everything.

With sincere gratitude,

Ivonne



**Ivonne Larose**

*Vice President of New Business Development*

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